

JOB POSTING – Nicklaus North Golf Course

<b>Position Title:</b>	Retail Merchandiser
<b>Department:</b>	Golf Operations
<b>Reports to:</b>	Golf Operations Manager and Director of Golf
<b>Job Type:</b>	Seasonal, full-time May - October
<b>Application Deadline:</b>	March 31, 2018
<b>Start Date:</b>	May 4, 2018. Flexible.

*Snowcapped peaks, a brilliant emerald-colored lake, majestic fir trees, and fresh, invigorating mountain air. This is the setting that inspired the great Jack Nicklaus to create a course as unique as himself. This par 71, 18-hole course winds along a gentle valley floor offering you a spectacular setting as your golfing skills are tested to the fullest. Just minutes from Whistler, British Columbia, Nicklaus North stands out as one of the great courses in North America. It's no wonder this is one of very few elite golf courses in the world to which Jack has been inspired to add his name. Nicklaus North is owned and operated by the GolfBC Group - [golfbc.com](http://golfbc.com).*

**POSITION OBJECTIVE**

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1. To ensure the proficient operation of the Golf Shop from a retail operations standpoint.
2. To ensure that merchandise is properly displayed, priced, and tidy.
3. To ensure that exceptional guest service is provided and that our guests enjoy a great golf experience.

**DUTIES AND RESPONSIBILITIES**

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1. **Golf Shop**
  - Assisting in keeping the Golf Shop tidy and merchandised.
  - Maintaining displays for aesthetics and maximizing retail space.
  - Selling merchandise including clothing, accessories, golf equipment, etc.
  - Maximizing revenue potential of the Golf Operations Department.
  - Assisting with ordering, receiving, pricing, and inventory control
  - Accurately ordering custom requests from guests and members.
  - Working effectively with other team members in all departments.
  - Arriving on time and in a presentable manner.
2. **Guest Experience**
  - Ensuring that Team Members are trained to exceed guest expectations to 95% of met or exceeded expectations per the guest comment card.
  - Developing a team that is knowledgeable and able to answer questions about the property and company.

**Technical Skills, Knowledge and Abilities**

- Background experience in retail

## *GolfBC – The First Choice for Golf*

- Problem solving and decision making abilities
- High level of organizational skills
- Exceptional communication skills
- Quick evaluation and decision making abilities
- Strong comprehension of English Language (oral and written)
- Must be able to work in a fast-paced environment
- Must be organized and maintain a positive attitude
- Ability to work in an unsupervised environment

### **Work Characteristics**

- May require heavy lifting
- Will be required to work on a shift basis, including weekends, evenings and holidays when necessary
- Mainly inside

### **TO APPLY**

Please send your resume and cover letter to:

Andrew Smart, Director of Golf

asmart@golfbc.com

Posting closes March 31, 2018

Start Date: May 4<sup>th</sup> - Flexible

### **OUR CORE STANDARDS**

Live our core standards – F.I.R.S.T.

- Friendly and Helpful
- Initiative and Action
- Respect and Dignity
- Sales and Service
- Team and Facility Appearance

## *GolfBC's Mission*

To be the recognized leader in providing **great golf experiences, exceptional team performance**, and a **sound return on investment**...every day