



**JOB POSTING – Nicklaus North Golf Club
and Table Nineteen Lakeside Eatery**

Position Title:	Server Assistants/ Experienced Servers	<i>Nicklaus North’s impressive clubhouse is home to the renowned Table Nineteen Lakeside Eatery. The breathtaking scenery, inspired west coast cuisine and exceptional service make Table Nineteen one of the premier locations in Whistler for everything from fine dining, to casual dining, weddings and corporate events. The 4000 square foot lakeside patio is truly one of the world’s most idyllic settings to enjoy a superb meal with friends. Table Nineteen is open May to mid October for the golf season and then mid December to mid March for the winter season. Nicklaus North is owned by the GolfBC Group – recently selected as “runner up” for the BC Tourism ‘Employees First’ Award.</i>
Department:	Food & Beverage	
Reports to:	Food & Beverage Manager	
Job Type:	Winter and/or Summer Options Available	

POSITION OBJECTIVE

1. Ensures quality service to all guests with emphasis on cleanliness, efficiency, accuracy, professionalism and courtesy at all times
2. Ensure all service requirements are exceeded in an authentic and passionate manner
3. Exceeding guests’ expectations while maximizing teamwork and revenue potential
4. Great opportunity for an individual looking to further their personal development while enhancing their professional skills in a spectacular fun environment with industry leading perks and privileges

DUTIES AND RESPONSIBILITIES

Guest Experience & Service

- Ensure each guest receives quality services and products consistently in the lounge and dining room
- Be organized and maintain a positive attitude
- Team and guest oriented
- Ensure the facility appearance and all guest/team touch points are clean, organized and world class

Sales

- Cashing out accurately and efficiently
- Provide courteous and efficient service while maximizing sales by up selling and promoting features

Expectations

- Arrive to work at the scheduled time, dressed in the provided uniform and adhering to the standards
- Become knowledgeable and able to answer basic questions about the property, the restaurant, our services and the company

REQUIRED SKILLS, KNOWLEDGE AND ABILITIES

Knowledge

- Experienced Servers: minimum of two (2) years’ experience in a food and beverage service role or equivalent background in the food and hospitality industry, Serving It Right Certificate and working POS knowledge.
- Server Assistants: experience in the hospitality industry is an asset or no experience with the right attitude

Skills and Abilities

- High level of organizational and communication skills
- Quick evaluation and decision-making abilities
- Strong comprehension of English language (oral and written)
- Must be able to work in a fast-paced environment
- Ability to work in an unsupervised environment

WORK CHARACTERISTICS

- Inside hands on work in the lounge and dining room
- Learn all individual menu items
- Will be required to work on a shift basis, including weekends, evenings and holidays when necessary

COMPENSATION

- Based on experience
- Full time and part time available, event gratuities, free golf, other discounts/perks

Please send your resume and cover letter to:

Justine Gordon, Food & Beverage Manager
jgordon@golfbc.com

Application Deadline: November 30, 2017

Start Date: Flexible

OUR CORE STANDARDS

Live our core standards – F.I.R.S.T.!

- Friendly and Helpful
- Initiative and Action
- Respect and Dignity
- Sales and Service
- Team and Facility Appearance